

TikTok Safety Guide



Intro

Quick guide to managing your TikTok account:

Account settings	P03
Community controls	P06
Content controls	P13
LIVE	P16
Need support? Contact us here	P20

Account settings

Private account

As a TikTok user, you can choose whether to have a private account or a public account. All users aged below 16 have their accounts set to private by default.

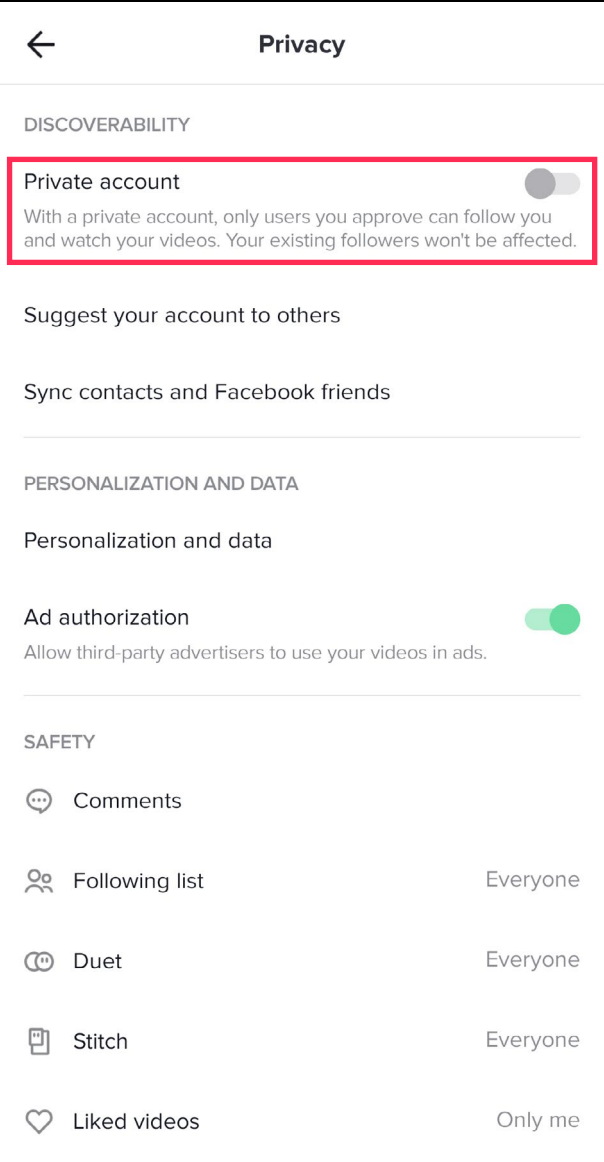
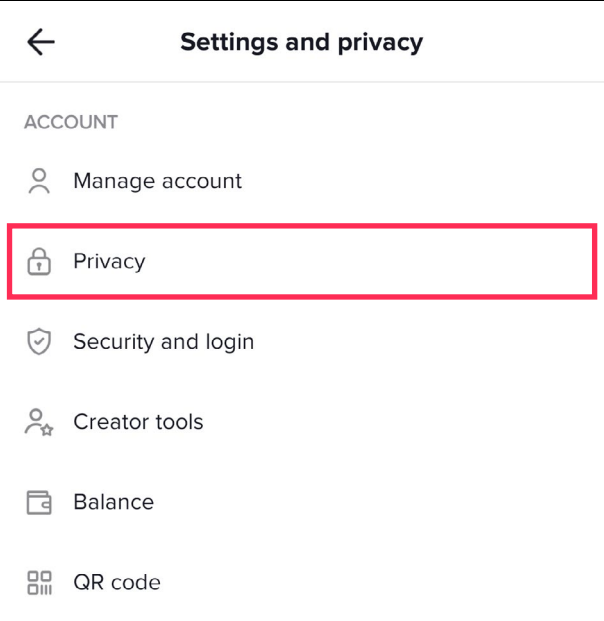
If you have a private account, only users you approve can follow you, view your videos, LIVE videos, bio, likes as well as your following and followers lists. With a private account, other users won't be able to Duet, Stitch, or download your videos.

If you have a public account, your profile and videos will be visible to anyone on or off TikTok. Depending on your Privacy Settings, other users may also be able to Duet, Stitch and download your videos.

Remember, whether your account is private or public, you can always limit the audience for your videos in your Privacy Settings. Regardless of your account type, other users will be able to search for your account, and you can still choose who can comment on your videos, who can send you direct messages, and decide whether your account is suggested to others.

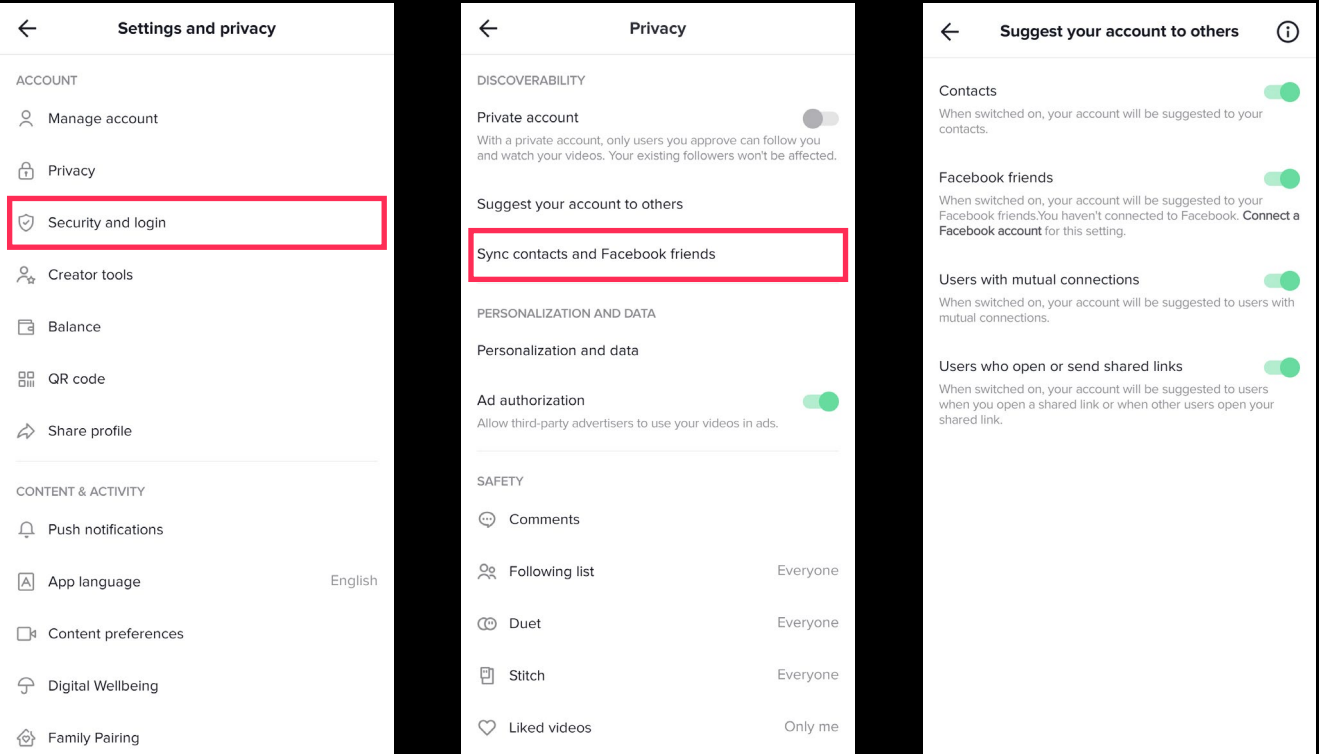
To set your account as private/public:

1. Go to Me.
2. Tap ... , located top right.
3. Go to Privacy
4. Turn Private Account on or off.



Suggest your account to others

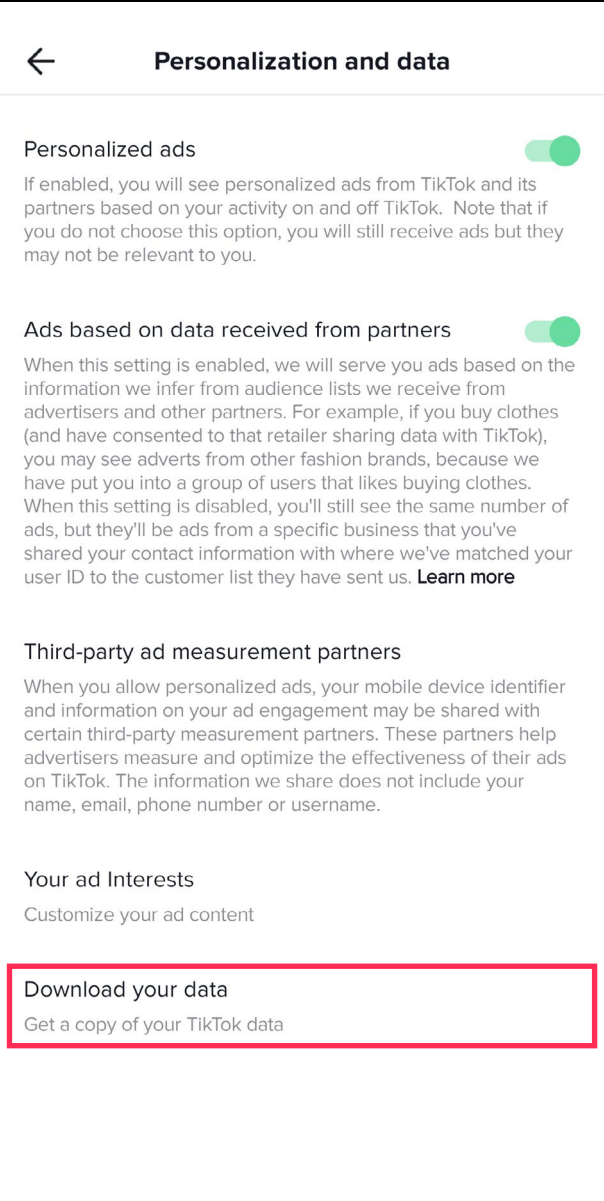
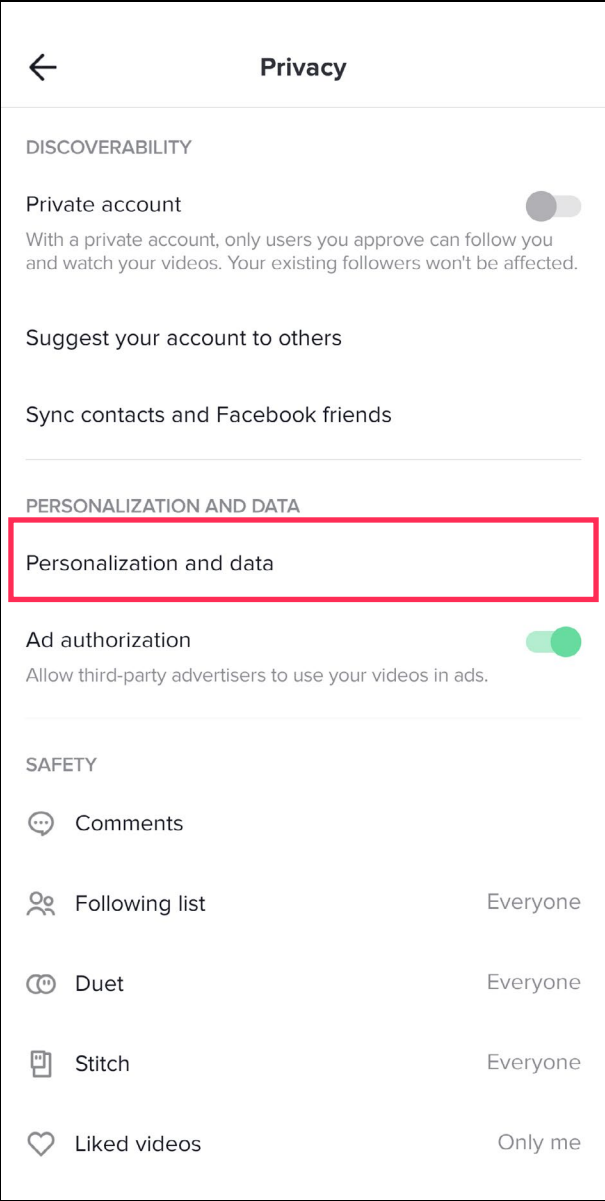
The **Suggest your account to others** setting allows others to discover your account. By default, this feature for people under 16 is turned off, but you can change this in your **Privacy** settings.



Community controls

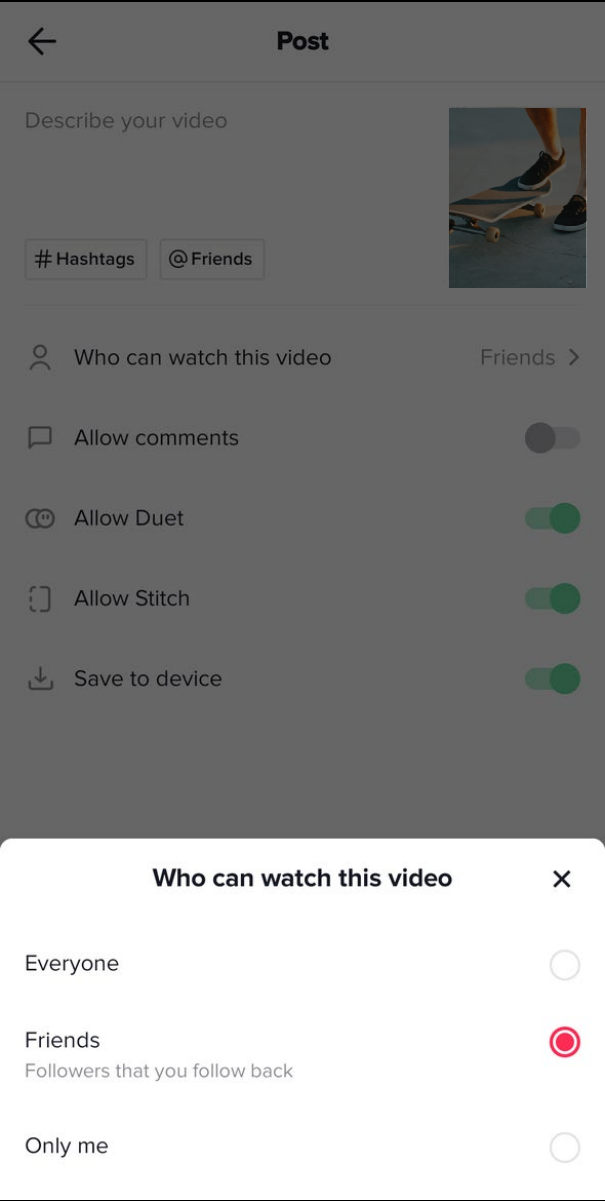
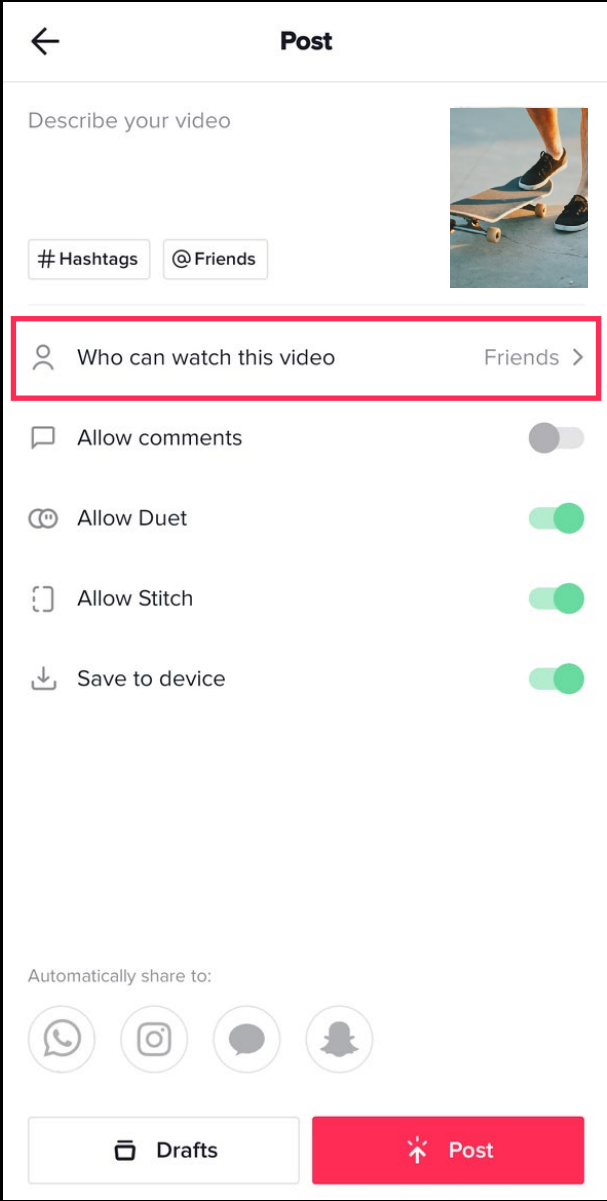
Download your data

The data we collect is used to help create your TikTok experience. You can request a copy of your data including profile information, your activity, and settings through our Download your data setting by selecting **Download your data** in the Privacy options.



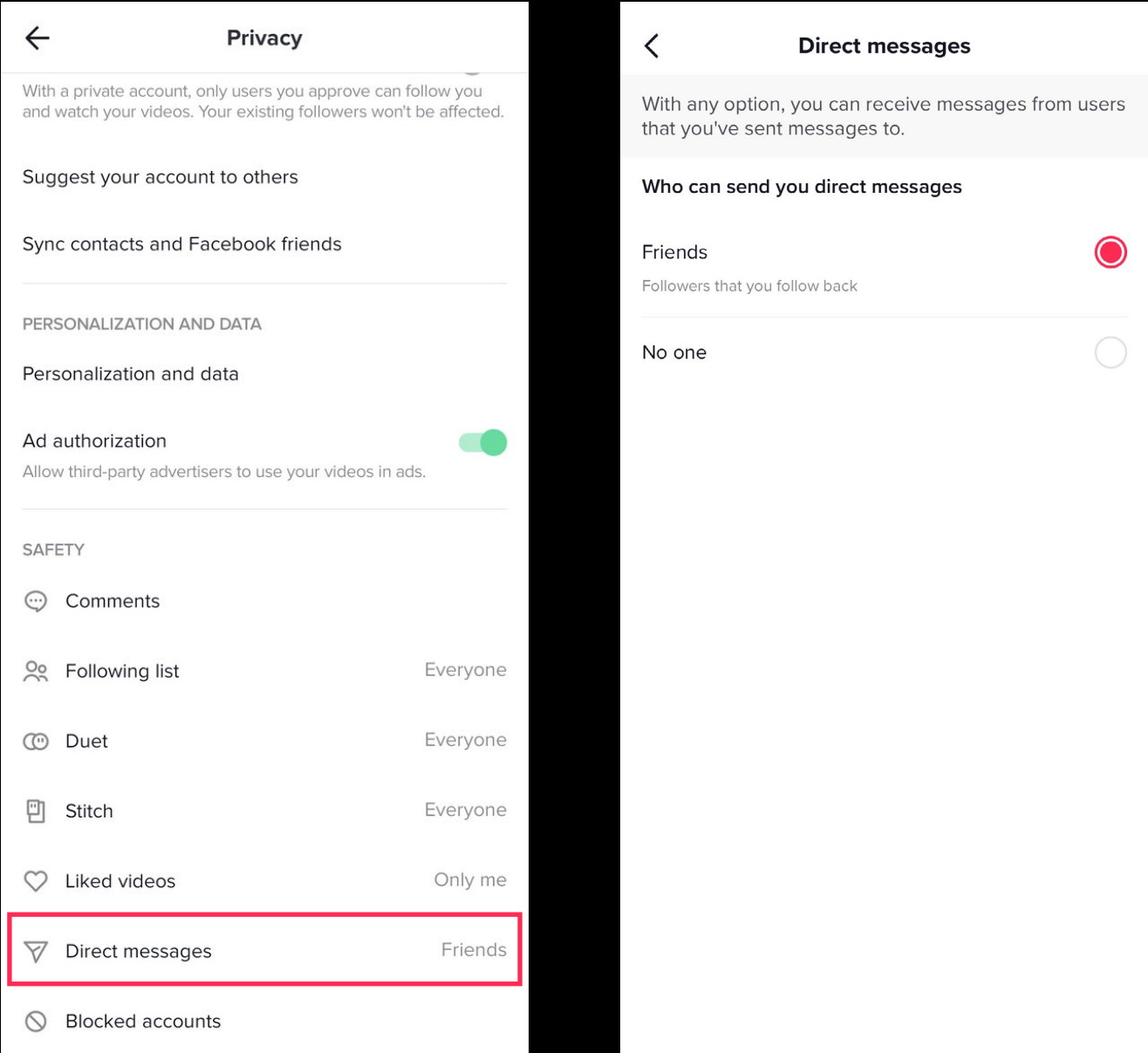
Who can view your video

You are in control of your content. You can choose who can view your video on the post page each time you publish a video. You can choose to make it only visible to yourself, to your 'Friends,' or to the wider TikTok community.



Control who messages you

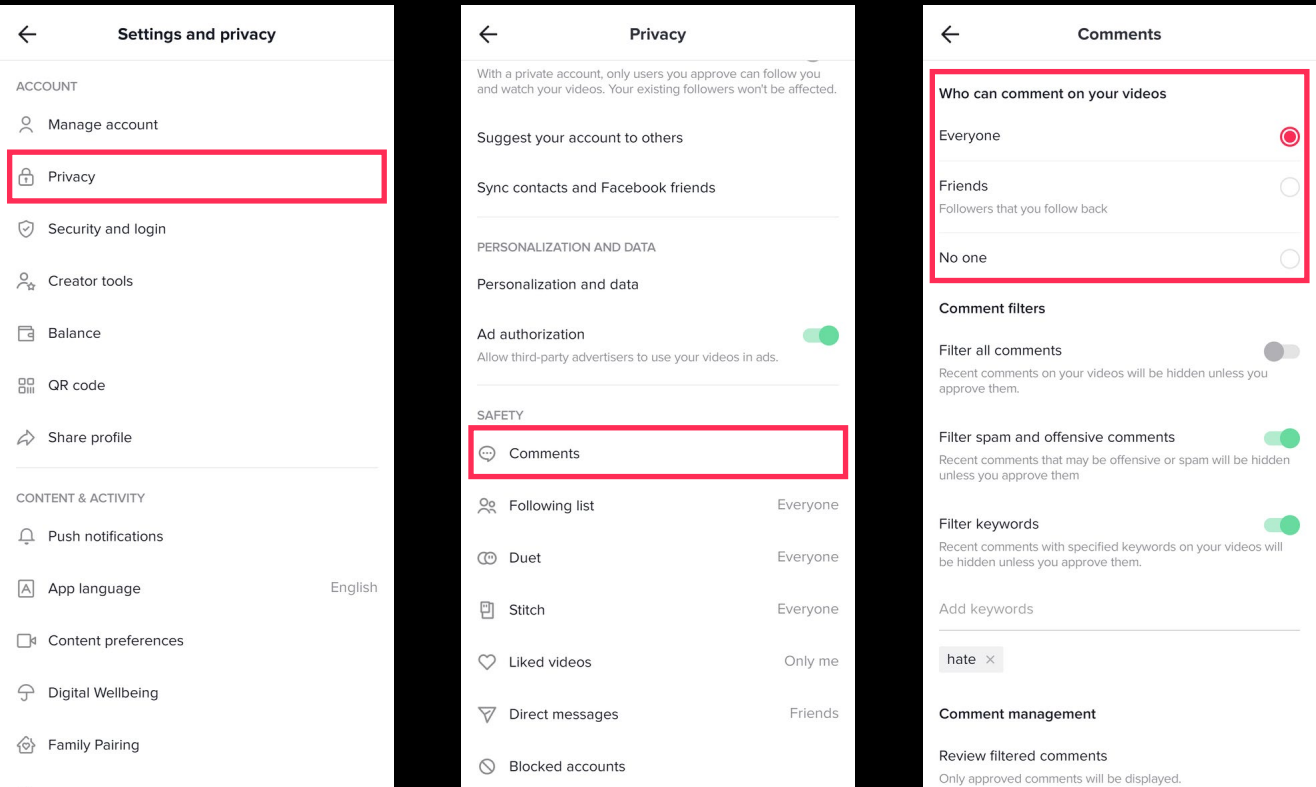
Direct Messages (DMs) provide a way for people to communicate privately. Direct Messages are only available to registered accounts who are 16 and older. Direct messages can be set to ‘Friends (followers that you follow back) or ‘No one’. The default setting is ‘Friends’.



Decide who can comment

TikTok helps connect a rich and diverse community, where people are free to express themselves, but you can decide whether and whom you allow comments from. According to your age you may have different comment controls.

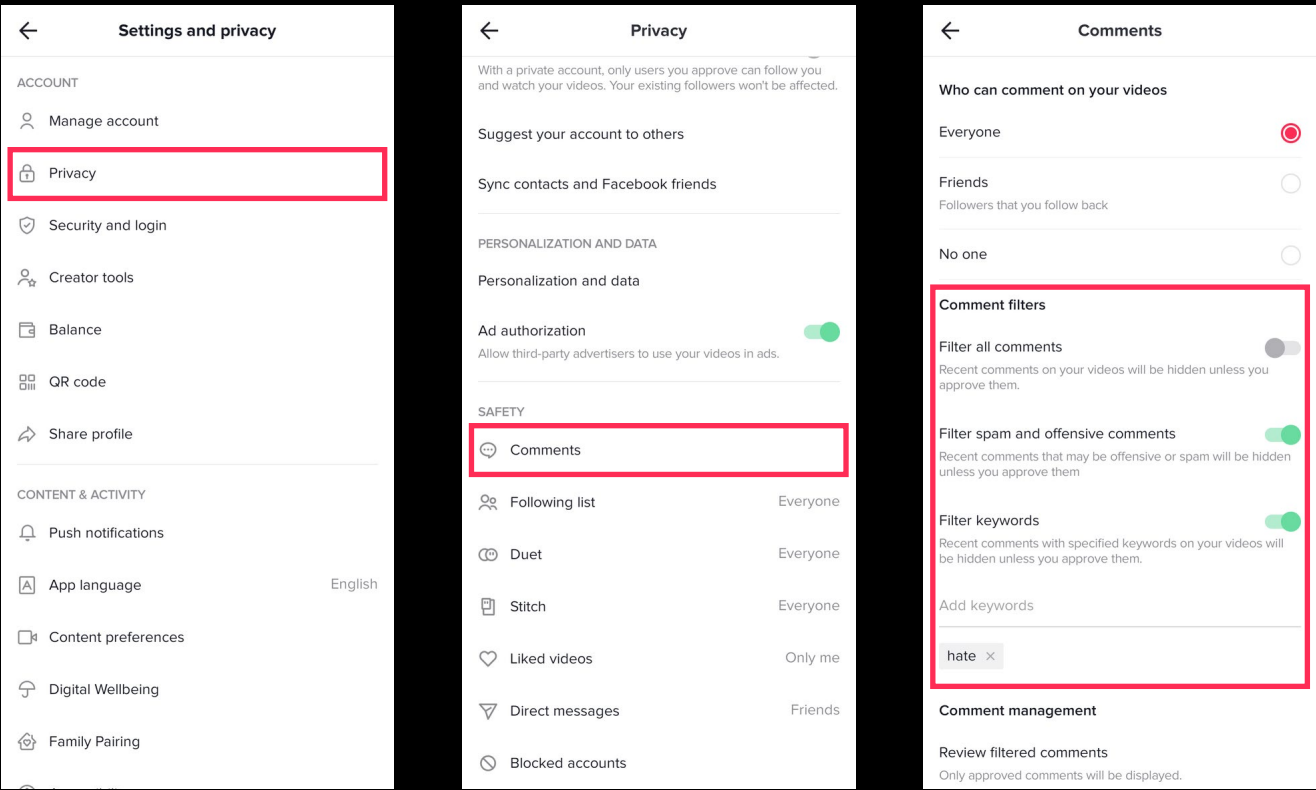
	Under 16	16 and above
Comments	‘Friends only’ or ‘No one’. ‘Friends only’ by default	‘Everyone’, ‘Friends only’ or ‘No one’.



Regardless of what option you choose, all comments should adhere to our **Community Guidelines**.

Filter and delete comments

In addition to controlling who can comment, users can choose to filter all comments, so that comments aren’t displayed unless the video’s creator approves them using our comment management tool. By default, spam and offensive comments are hidden from users when we detect them, and users can create a custom list of keywords so that comments containing those words will be hidden automatically, too. Multiple comments can be deleted or reported at once, and accounts that post bullying or other negative comments can be blocked in bulk.



Block an account

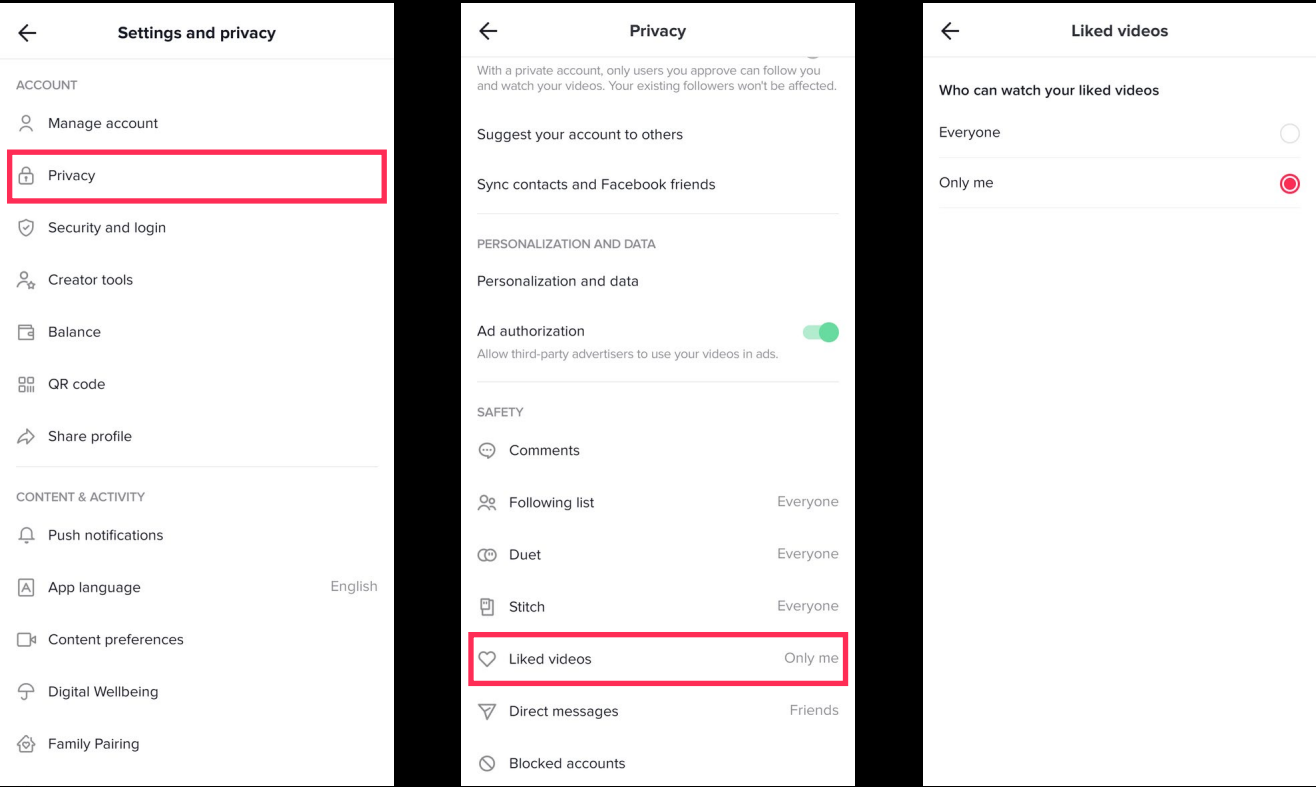
TikTok allows you to keep anyone from interacting with you or your content for any reason. By **blocking** an account, that person will not be able to view your content or send you messages.

Remove a follower

It’s easy to remove someone from following you. This means that your content will no longer appear in their **Following feed**.

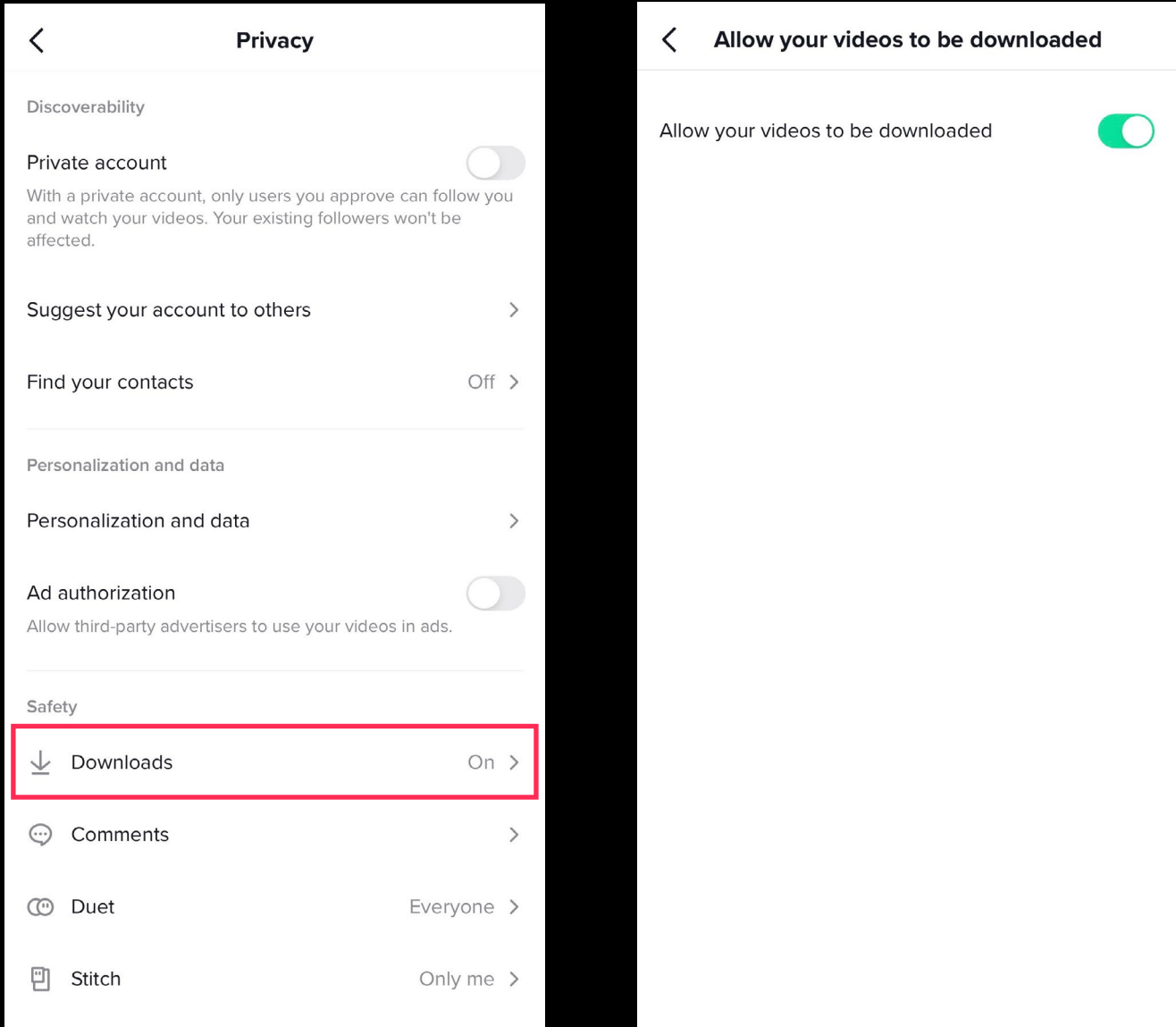
Who can view your liked videos

You can prevent others from seeing the videos you have liked. Doing so will keep your content viewing preference (the videos you’ve liked) private.



Allow your video to be downloaded

Turning off video **downloads** means that others cannot download your videos to their devices. People under 16 and people with a private account cannot have their videos downloaded. Users aged 16-17 also have this setting turned off by default, with the option to enable it in their **Privacy** settings.

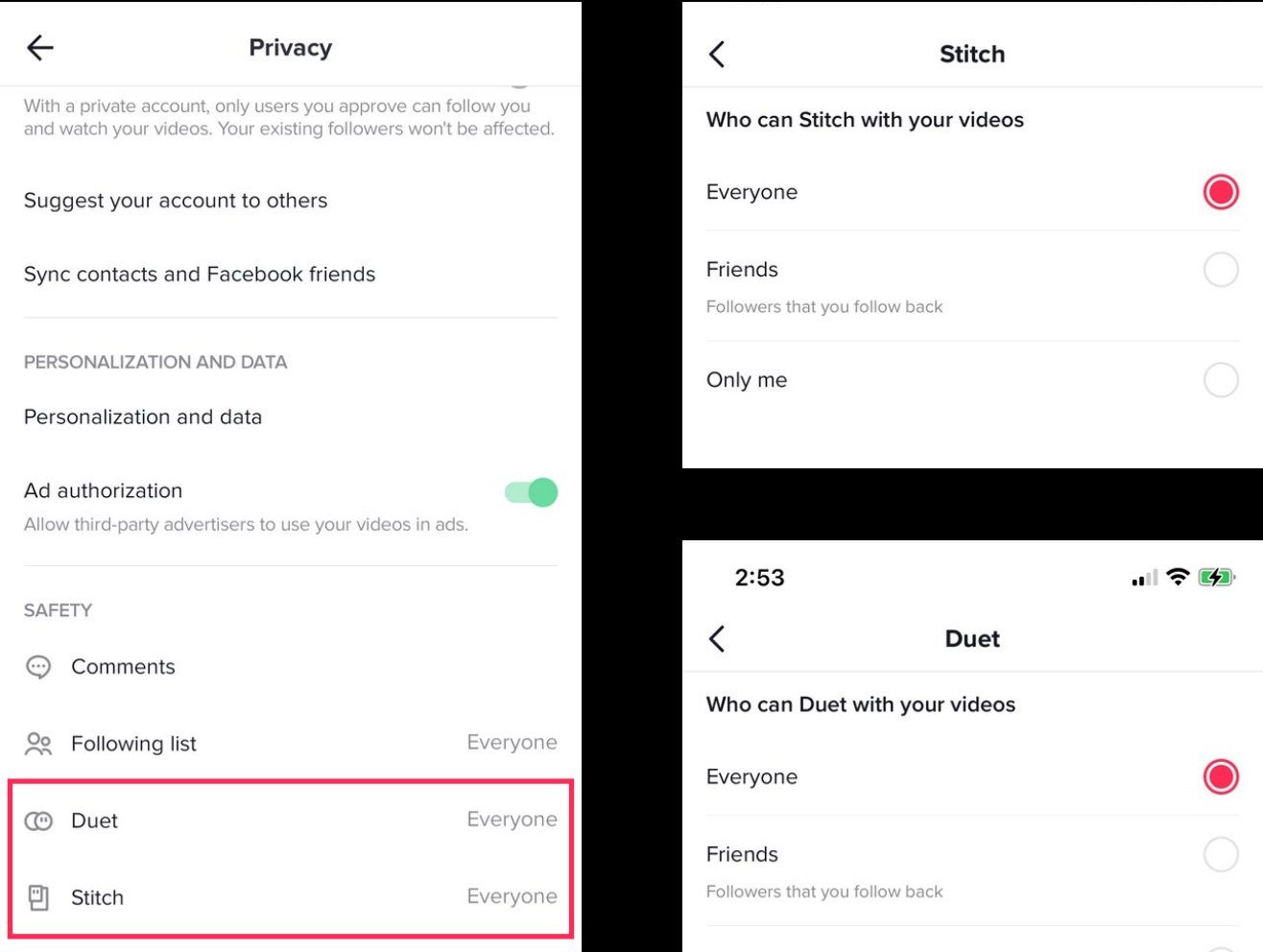


Who can Stitch and Duet with you

A **Duet** is a video feature on TikTok that allows another TikTok community member to use your content to create a split screen video using the same audio. The creator of the Duet will determine who can watch, comment on, and download the newly created Duet.

Stitch allows people to clip and integrate scenes from another person's video into their own. Like Duet, Stitch is a way to reinterpret and add to another person's content, building on their stories, tutorials, recipes, math lessons, and more. The creator of the Stitch will determine who can watch, comment on, and download the newly created content.

Both Duet and Stitch can only be used with content posted by creators aged 16 or over. If you are aged over 16, you can choose whether 'Everyone', 'Friends' or 'No one' can Duet or Stitch with your videos.



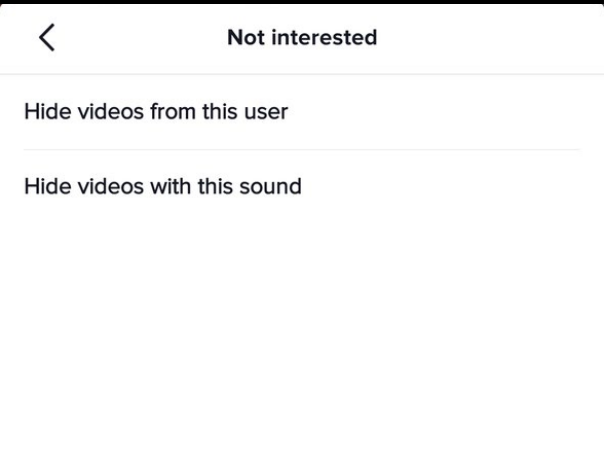
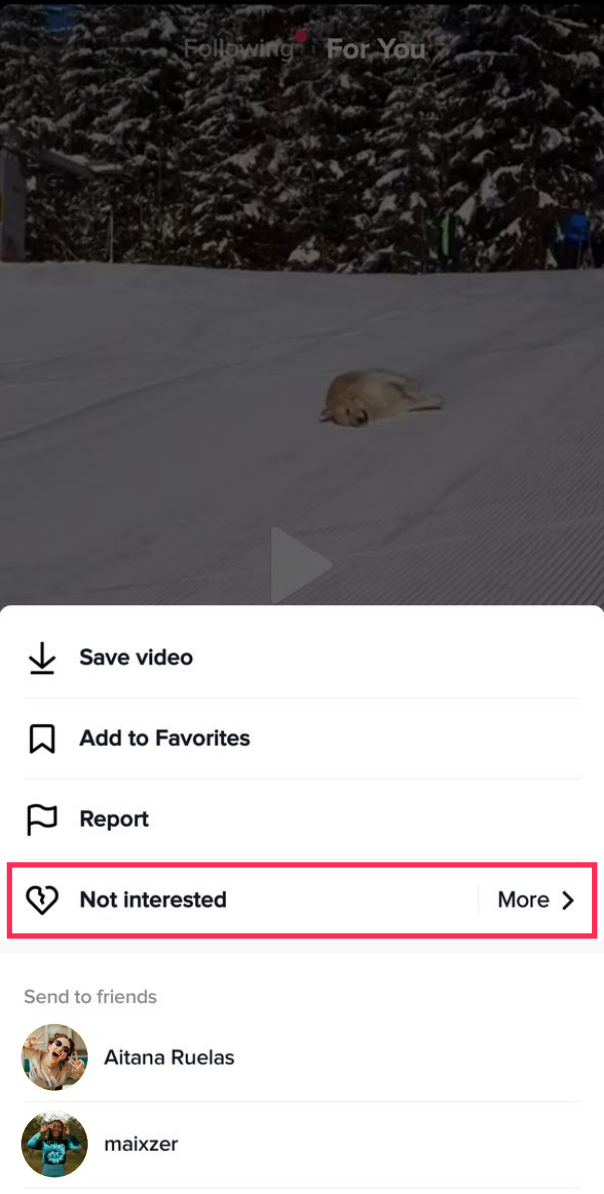
Content controls

Manage the content you see by adjusting your For You feed

The more you use TikTok, the better tailored your **For You** feed will be to your interests – so the best way to curate your For You feed is to simply use and enjoy the app. When you decide to follow new accounts, for example, that action will help refine your recommendations, as will exploring hashtags, sounds, effects, and trending topics on the **Discover** tab.

Sometimes you may come across a video that isn't quite to your taste. You can simply long-press on a video and tap **Not interested** to indicate that you don't care for a particular video. You can also choose to hide videos from a given creator or made with a certain sound, or report a video that seems out of line with our guidelines.

All these actions contribute to future recommendations in your For You feed.

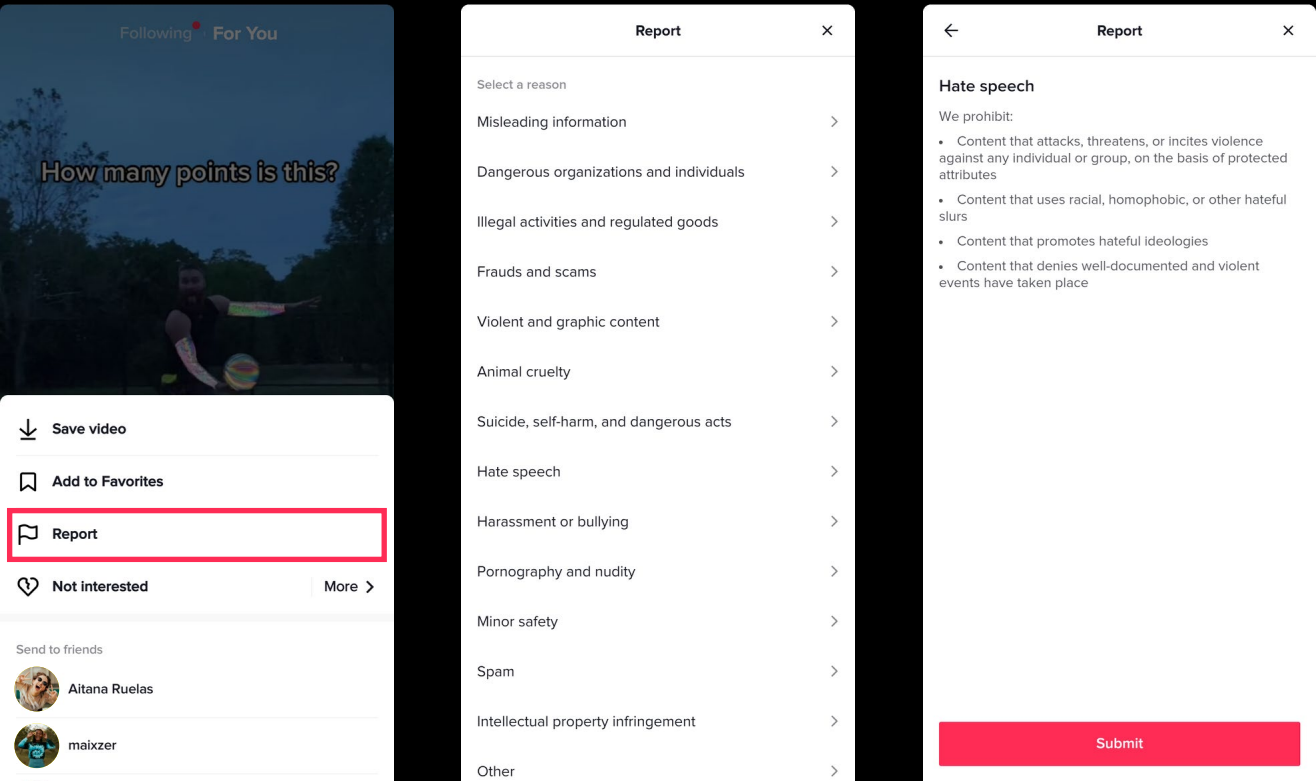


Restricted mode

If you'd like to limit content with a broader brushstroke, you can turn on **Restricted Mode**. Restricted Mode is an option at the account settings level that limits the appearance of content that may not be appropriate for all audiences. Restricted Mode can always be turned off, so if you find yourself missing videos you want to see, you can switch it back whenever you like. Restricted Mode is also one of the features that a parent or caregiver can turn on when **Family Pairing** is enabled.

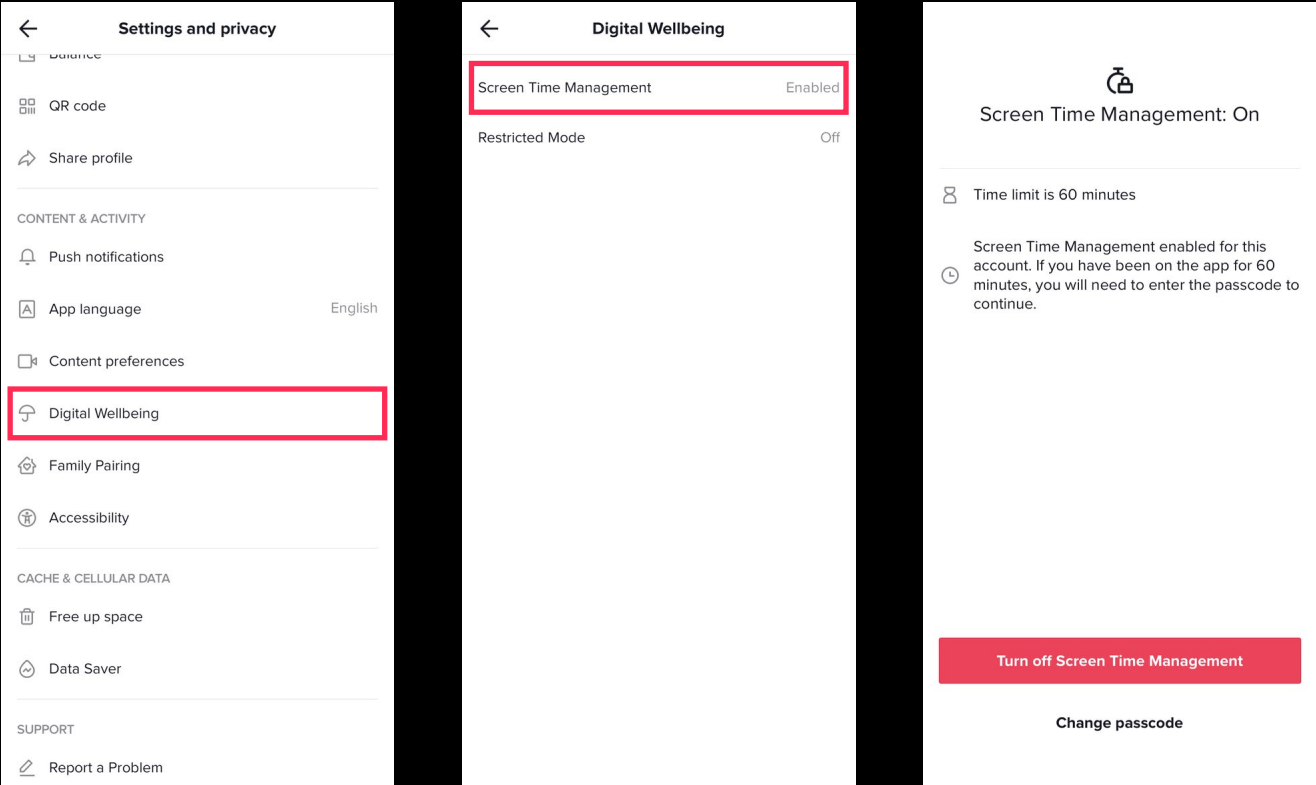
Report videos, sounds, hashtags, or other content

If you see something that you think might violate our Community Guidelines or doesn't seem appropriate, please help us removing it by **reporting** it so our moderation team can review and take appropriate action. You can report a specific video, livestream, user, direct message, or comment directly within the app itself. To report, simply long press the video. A pop-up will appear. Select **Report** and follow the outlined steps.



Screen Time Management

To help you manage your digital well-being, we offer a **Screen Time Management** feature that helps you decide how much time you’d like to spend on the app each day. With this feature turned on, you will need to enter a passcode to continue using TikTok past the time limit you’ve set.

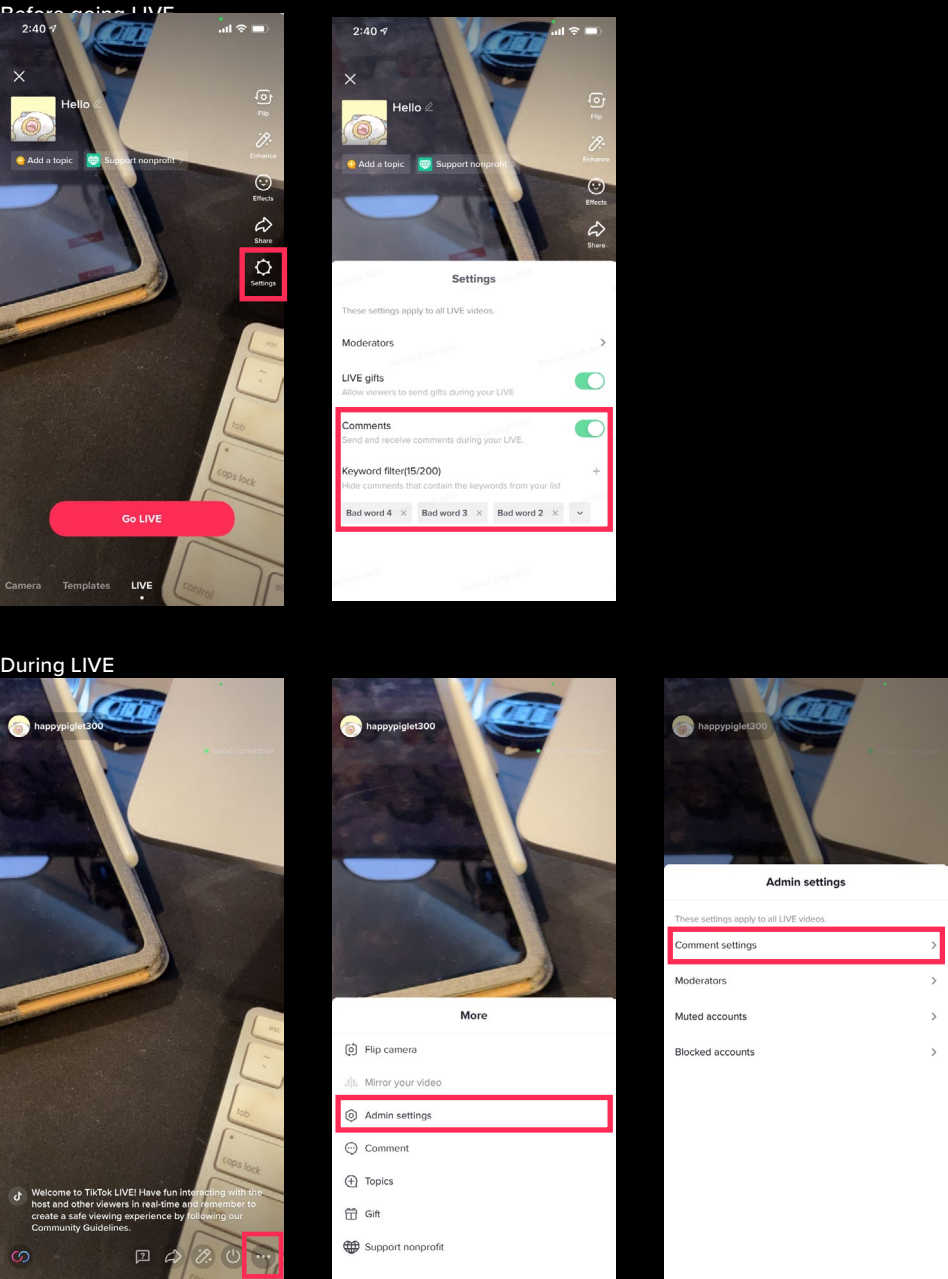


LIVE

Comment Sections

As LIVE provides creators the opportunity to share more of themselves with the TikTok community, our goal is to help people feel comfortable doing so, which means taking a hard stance against bullying or hateful comments.

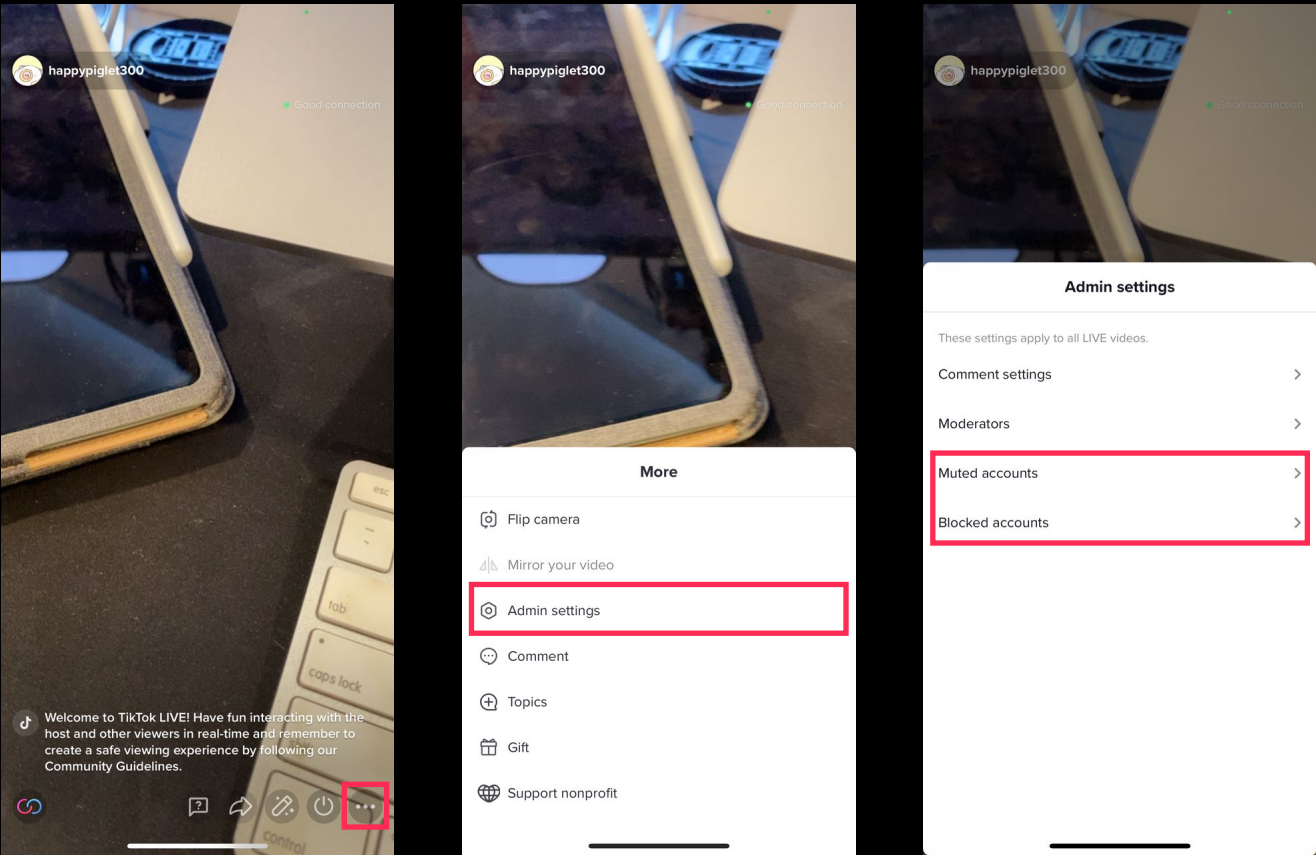
We’re mindful that some comments or words may seem innocuous to some but are hurtful to others. To protect against this, in the settings tab of the LIVE launch screen, hosts can **turn off comments** or **add up to 200 terms into the keyword filter** to limit those comments in the chat. Words can be added to the list throughout the livestream by hosts and the person helping them.



Mute or Block users

When hosting a LIVE, we want our creators to be free to focus on entertaining their viewers, and sometimes it's helpful to mute a community member that's being disruptive. Muting someone prevents them from participating in the chat, whilst still letting them enjoy your content.

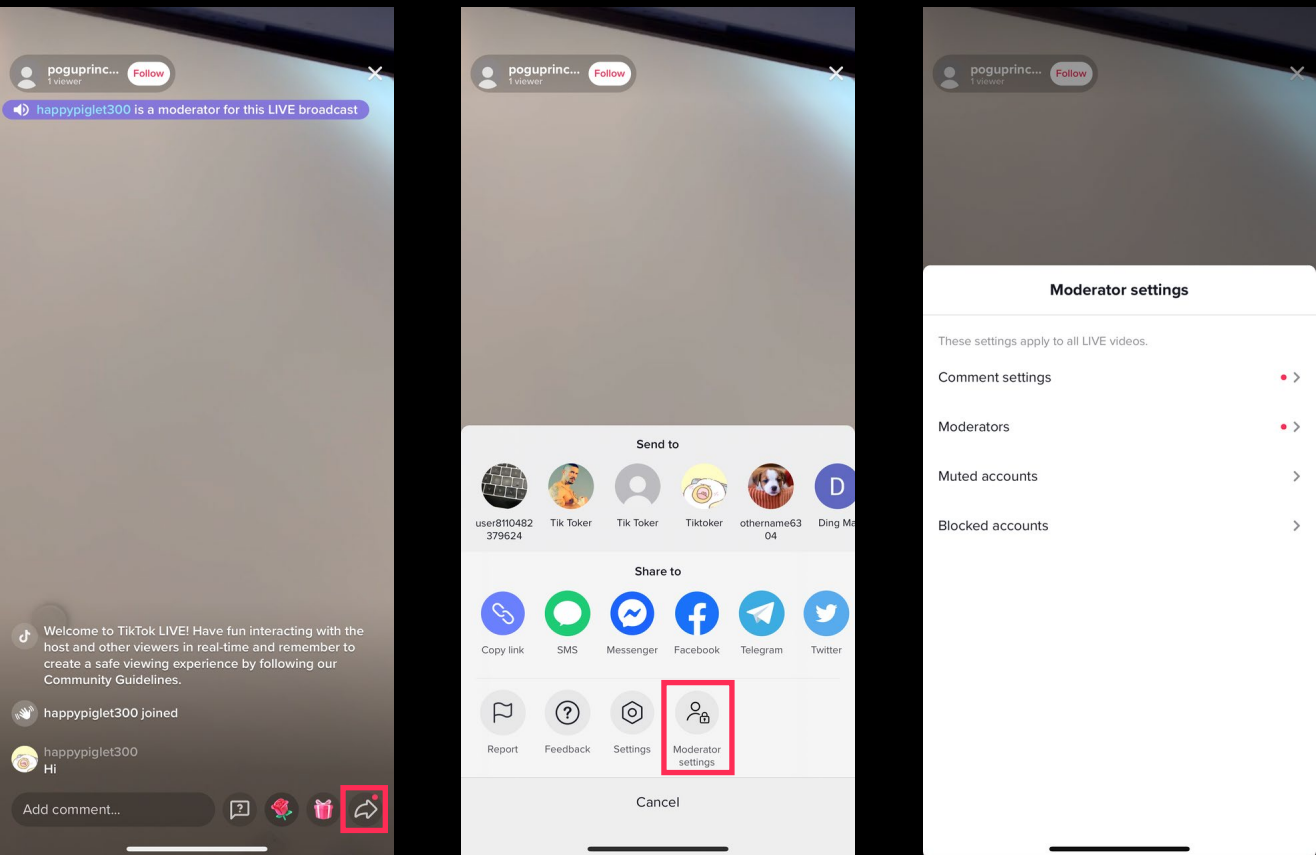
We also give our creators and their moderators the ability to block a community member - this applies to their whole account, meaning the blocked community member won't be able to tune in to any LIVES or watch any other content created by the creator going forward.



Adding moderators

To help hosts focus on entertaining and engaging the community, they can now, ahead of their livestream, assign a person they trust to help them manage their streams by tapping Settings on the right side of the livestream launch screen. During the LIVE, both the host and the person helping can mute and block users to help keep the stream welcoming and civil.

This is how these persons can access the Moderator settings and participate in managing the Host's LIVE.



Need Support?

tiktok.com/contact

Quick Links

tiktok.com/safety

tiktok.com/community-guidelines

 **TikTok**